



S O U T H P A C  
certifications

# Transferring your certification

A guide to understanding why and  
how to transfer ISO certification  
from another provider.

CERTIFICATION DIFFERENTLY™





## **Tired of the same old audits from your current provider?**

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**Transferring your ISO certification is easier  
than you might think.**

If you are considering moving your certification to Southpac Certifications, this guide provides the simple steps you can take that will get your ISO certification transferred across without any additional costs.

Join the growing list of clients leaving the big name certifiers to get more value from their annual management system audits.

# Why choose Southpac?

It's nice to know upfront what your certification body values. After all, we're here to help your business grow and improve – so we should agree on what's important. Here are just a few of the ways we do Certification Differently.



## **More flexibility**

Understanding and adjusting to your needs as a business.



## **Custom requests**

Need something outside the box? Just ask our team.



## **Value-adding audits**

Focusing on continual improvement, not just compliance.



## **Auditors with personality**

Personable, approachable auditors. Yes, really.



## **No complicated jargon**

Helping you better understand your systems.



## **Year-round support**

Auditors available any time to answer questions, not just during the annual audit.





# How to transfer your certification




Contact Southpac  
Certifications at any  
stage in your current  
audit cycle.

Our Certifications  
Coordinator will liaise  
with your current  
Certification Body and  
arrange the transfer.

We'll notify JAS-ANZ  
and update the JAS-  
ANZ Register, at no  
cost to you.





## Common misconceptions about transferring to a new Certification Body

**If we change providers, we will need to re-start our three year audit cycle again.**

Not true. As your new Certification Body, we'll pick up your cycle wherever you are at and our auditors will complete your next scheduled audit.

**A new Certification Body will charge a fee for the transfer.**

Southpac Certifications does not charge any fees to transfer your certification to us.

**It's easier to stay with our current provider, even if we are unhappy.**

Transferring your certification is not difficult. We provide you with a proposal prior to transferring to us, so you know what to expect in terms of our costs and dealing with us. If you are looking for better value, more flexibility and continuity of auditors who will help improve your business, it is worth considering the change to Southpac Certifications.



# Get to know some of our team



**Andy Shone**  
CEO

Andy is the CEO of Southpac Group and is an active facilitator, lead auditor and consultant, with a focus on the critical role of people.



**Jeremy Fisher**  
BDM

Jeremy has a keen interest in building relationships and supports all new clients through the process of getting started with Southpac Certifications.



**Kiri Tareha**  
Certifications  
Coordinator

Kiri is the first point of contact for audit scheduling and issuing of certificates, with an extensive knowledge of all Southpac's clients and their needs.



**Amy Mitchell**  
Certifications  
Manager &  
Lead Auditor

Amy is focused on promoting individual, professional and business growth for our clients, while managing our day-to-day operations.



**Ben Hilditch**  
Lead Auditor

Ben has worked as a HSEQ professional for over 10 years and brings a wealth of knowledge and experience to the auditing process.



**Michelle Coleman**  
Lead Auditor

Michelle is an experienced Lead Auditor in Quality, OH&S, Environment and Information Security Management Systems.

# Don't leave it to us. Let our transferred clients do the talking.

All Industries Group is a leading design, engineering and fabrication business based in Rockhampton, providing purpose-built solutions to mining and construction clients both nationally and internationally.

After being ISO 9001 certified for seven years, they were seeking a change from their current provider, while at the same time looking to achieve certification for an Integrated Management System for Quality, Safety and Environment.

During the audit process with their previous provider, the All Industries team found new problems were popping up that didn't exist before, which was creating more work based on rectifying – rather than improving – their Quality Management System.

They transferred to Southpac Certifications to deliver an audit process that would fit their business, and better understand the needs of their market.



**"It was a really good experience. Southpac didn't create any unnecessary hurdles."**

**Rob Neagle, Director**  
All Industries Group

**View the full Case Study**





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